

# Regional Minutes December 2016

February Regional weekend will be hosted by Free Spirit Area  
Guy L. Lefebvre Community Center  
1277 Main St. Coventry, RI 02816

Subcommittees meet Saturday February 11 at 12pm  
RSC meets Sunday February 12 at 11 am

April Regional weekend will be hosted by Martha's Vineyard Area

**RCMs: Please let groups know that they need a Rider Binder for special events coverage!!!**

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## **REPORTS**

CHAIR- No report.

VICE CHAIR- No report.

SECRETARY-

Hello friends!

I want to first thank you all so very much for getting your reports to me so quickly two months ago. I got almost everyone's reports on time and it was great to have complete minutes with no harassment involved.

Second, I'd like some feedback on the format of the minutes from our last meeting. I tried to include as much as possible in the one document by using appendixes. If you found this to be an easier means of distributing this information, I encourage areas and subcommittees to email me and flyers of events and other goodies so that I can add to the minutes.

As always, please email reports and any other attachments to [secretary@newenglandna.org](mailto:secretary@newenglandna.org).

Thanks a million, Tiffany K.

TREASURER/FINANCE-

Saturday, December 10<sup>th</sup>, 2016

The meeting started at 12:00 pm. Thank you Metro West Area for hosting. Present were:

- Michelle M. – Treasurer
- Dave P. – Finance Chair
- James P. – Finance Member at Large
- Bernie N. – Finance Member at Large

The starting balance is \$0.00 (**Appendix A, page 16**).

Reconciliation of the bank account was done. We received 2 service charges totaling \$6 for the months of October and November. During our Reconciliation we realized there was a clerical error made in last regions reconciliation in the amount of \$71.72 and reconciliation for August and September was redone. Please note this did not change any of our balances at all, and I am merely reporting this for transparency (essentially I just made one wrong click in QuickBooks.)

Group and Area donations totaling \$3,897.09 were received. RMD Sales were received totaling \$788.99. Two Miscellaneous Deposits were received totaling \$4,102 (\$102 in cash returned from the Boston Area -- unused hosting funds for October and a \$4000 check from the Website Committee -- unused funds. Total Deposits = \$8,788.08.

Set Aside transfers were processed (\$761.00 to Insurance, \$792.50 to RD/RDA, \$104.54 to Travel Set Aside). Customary Expenses in the amount of \$687.35 for RMD Printing (\$680), and RMD postage (\$7.35) were paid. A check for \$600 was cut to the Free Spirit Area to host Region in February. \$35.63 was paid to the Commonwealth of Massachusetts, for Q4 Sales Tax.

Prudent Reserve was fully replenished with a transfer of \$355.32 from the general fund.

Prudent Reserve is full at \$3,152.35.

Our opening balance is \$5,445.74.

ILS,

Michelle M., Dave P., James P. and Bernie N.

Sunday, December 11<sup>th</sup>, 2016

We had a late Customary Expense submitted for the printing of today's NERSC agenda's in the amount of \$8.18. A check was cut to the Secretary.

In addition, Metro West returned unused funds for hosting this region in the amount of \$77.29. Our starting balance as reported will be adjusted by \$69.11.

**Starting Balance: \$5,514.85**

Money Motions:

- Money Motion #1: Bridget V (PR)
  - o Reimburse Sarah O., the PR Training Coordinator for travel expenses (\$23 for gas and \$6 for tolls) to Palmer, MA for the Pioneer Valley Public Speaking Training #2, and travel expenses (\$30 for gas) for the Cape Code Public Speaking Training #2. – Total = \$59
  - o Intent: To train Public Relations Area Subcommittee Members to learn the skills of public speaking in order to give a clear, professional message of NA to professionals. This motion is in line with the budget that was submitted in April 2016 – **PASSED**
- Money Motion # 2: Bridget V (PR)
  - o To place a literature order in the amount of \$184.80 including shipping to replenish our supply of IP's to specifically ensure that the committee will be prepared for the Harvard Health Fair which PR attends every year
  - o Intent: This motion is presented to further the message of NA. The literature is used primarily to supply the Harvard Health Fair in March of 2017 which is attended by Doctors, Treatment Providers, and Psychiatrists in the addiction field, many of whom we have already developed relationships with through attending this event. This is one of PRs biggest events of the year and this motion will ensure our preparedness at the event – **PASSED**

**TOTAL MOTIONS PASSED = \$ 243.80 – coming from the general fund**

\*\*A motion was presented by the Fellowship Development Committee to hold bank \$600 from the fund flow to NAWS with the intent to have money available in February in the case that the RSC chooses to allow Fellowship Development to attend the Florida Regional Service Symposium. -- **PASSED**

**FINAL:**

\$243.80 passed from general fund with checks cut today.

\$600 held aside per advice of RSC voting body for potential use by Fellowship Development.

Prudent Reserve is **FULL** at \$3,152.35

**A Donation to World will be made in the amount of \$4,671.05**

Ending Balance: \$600.00

ILS,  
Michelle M. & the Finance Committee

ACTIVITIES- Committee vacant.

CONVENTION-

Good Afternoon and thank you Metro West Area for hosting,

We have had 2 meetings since the last regional meeting. The first was on

November 12 at the River to Recovery with 16 in attendance, 10 voting members and we met yesterday with 12 in attendance 9 voting members in attendance. We are still in need of an assistant secretary. We elected an Arts and Graphics Chairperson in November.

We have received a total of 100 Pre registrations and the cost is now \$20.00. We have sold 24 Banquets, 13 Saturday Entertainment and 13 Breakfast Tickets.

187 room nights have been booked.

Registration and event flyers are available on the NERNA.ORG website.

We have 1 more fundraisers planned Cape Code Area at 68 Main Street, Falmouth, Mass on December 17, 2016, 1pm to 11pm. The suggested Donations for both of this event is \$5.00 and food and drinks will be sold. We will also have registrations available for sale and pre-convention T-shirts available for sale.

Our closing working balance \$4,833.24.

Our next meeting is going to be held on Saturday, January 7, 2017 at 1:30 PM, River to Recovery at 140 Ace Street, Fall River, MA.

We are meeting weekly starting on January 7. All meetings will be held at in Fall River at River to Recovery Center except on January 14<sup>th</sup> where we will be at the Sturbridge Host Hotel starting at noon and on February 11<sup>th</sup> at noon where we will be meeting at the Regional Service Committee meeting in Free Spirit Area.

In loving service,  
Debbie L

FELLOWSHIP DEVELOPMENT-

Fellowship Development met yesterday on December 10<sup>th</sup> and were facilitated by our Regional Vice Chair, Rachel with fluctuating numbers of interested members in attendance as per usual.

We covered a wide variety of topics throughout our discussion but mostly focused on tightening up the committee itself, reaching consensus on what our focus is and getting our efforts back on track as a standing subcommittee of the Region.

We reached out to the next two hosting Areas to solicit their input regarding what they would like to have for workshops while we are in their respective neighborhoods, and hope to hear back from Free Spirit later today following their ASC meeting, and Martha's Vineyard within a few weeks.

Continuing our relationship with the Delegate Team, we intend to collaborate on a motion in February to attend FRSSNA VII in the spring along with them, as has been done in the past. The merits of this particular event in regards to Fellowship Development are numerous, and include training on current best practices in NA service, literature development, issue discussion topics, trusted servant mentorship, resource and tool utilization, Service System updates and ongoing NAWS matters. Attendance here is also a tremendous opportunity to research how we could perhaps provide a similar service to our local fellowship.

We want to encourage any and all interested members, to attend our committee and the Saturday workshops. We have no clean time or previous service requirements to join, and these efforts are for all of us.

We also talked a bit with the Administrative body about using the Area Planning Tool to engage in some sort of a Regional inventory in the near future, perhaps during a Regional Assembly.

thNAk you for allowing me to serve,  
Jaime V. NERFD Vice-Chair

H & I- No report.

### INSURANCE-

Good morning, we had a total of 4 requests for Insurance certificates:

1. The Christ Church – 12 Quincy Ave. Quincy, MA 02170; meeting on Wednesdays 7:15 pm – 8:45 pm.
2. Lowell House Inc. – 102 Appleton St. Lowell, MA 01852; meeting on Thursdays 7:30 pm – 9:00 pm.
3. Western Mass Area of Narcotics Anonymous Greenfield Thanksgiving Marathon Meeting – Recovery Project RPX, 1 Osgood St Greenfield, MA 01301.
4. Alone No More – Bishop Hendricken High School Warwick, RI; meeting Thursdays 7:30 pm – 8:45 pm.

There was also some talk at our last regional meeting in October about whether or not a new group is covered right away; a new group would be covered. Our meetings can be covered for up to 50 people. If a facility is requesting an insurance certificate, just send me an email at [insurance@newenglandna.org](mailto:insurance@newenglandna.org) and we will get the certificate to your meeting spot.

In loving service,  
John F.

LITERATURE- Committee vacant.

### POLICY-

Hi Family I am an Addict named Duncan:

We are still a subcommittee of two which was available during the subcommittee meetings yesterday thank you Pat F. for your significant contribution when approached by PR with a question. I was also asked by a member of the Convention Corporation to review both the corporation and committees policies so I will be meeting with that person some point in the near future more will be revealed.

I am having difficulty locating a either an electronic or hard copy of the NERSC rules of order if there is someone who has these or knows where I might procure a coy please let me know.

I am requesting again that subcommittees and areas please send me their policies you can send them to my e-mail [dfmclore@gmail.com](mailto:dfmclore@gmail.com).

ILS Duncan M. Policy Chair NERSC

### PR/PHONELINE-

#### **I. Attendance:**

Bob R-NERNA PR Member/Professional Callback  
Bridget V-NERNA PR Events Coordinator/Cape Cod Area PR Chair  
Chris B-Metro West PR Chair  
Dan F-Cape Cod Area PR Member  
David D-Phone Line Ad Hoc Chair/South Shore Area PR Member  
Ed A-NERNA PR Member  
Gary B-NERNA PR Urgent Callback  
Mike C-Central MA PR Member  
Nick S-Greater Providence Area Phone Line Chair

Stephen C-Free Spirit Area PR Chair  
Sarah O-NERNA PR Training Coordinator  
Tomi-NERNA PR Secretary

## **II. Reports:**

### **a. Chair - Andrew (no report)**

### **b. Professional Contact-Bob R**

Bob has been filling in and asked that someone take over the professional contact position. There was a request from the Boston Globe to interview an addict for Thanksgiving but the reporter wanted to use the addict's picture and name in the article and so we were unable to provide a participant to keep within our traditions.

### **c. Phone Line Coordinator-Position Vacant**

Gary reported that there were 4 calls one from addicts complaining about a local DJ talking on the radio about NA and addicts he knows about. There were also two calls from addicts seeking treatment referred them to mass helpline for substance abuse and one out of town addict looking for a ride to a meeting.

Gary also received several calls from addicts looking for Thanksgiving marathon meetings. This information had not been listed on the website.

### **d. RMD's-Kevin**

The remaining December 2016 printing are available for sales today. There are also have 750 of the October printing available. To make updates for a meeting or to remove or add a meeting to the directory, go to the website (NERNA.org) and register. Check all meeting info on the website by clicking on the meeting day, then make your changes. Changes should appear on the web site within a few days and will appear in the next printing of the RMD. Kevin will be asking for the customary expense of \$680 for the next printing of 8000 directories.

### **e. Training Coordinator-Sarah O**

On 11/5, Sarah O traveled to the Cape Cod Area to conduct Training #2 on Public Speaking. She also covered the Tradition and question and answer section from Training #1. Seven members from the Cape Cod Area and one member from the South Shore Area were in attendance. One of the attendee's expressed an interest in becoming involved in future trainings as a trainer.

After two years of developing an extensive training curriculum and training nine areas in public speaking, Sarah has decided to resign. Her goal was to train each active area in public speaking and how to put on an event. She gathered surveys from the participants and used the data to improve the trainings to better serve the areas. It was an exciting experience and Sarah learned a lot about the needs of our region. There continues to be regular requests for additional trainings from the area's. At our last region, Sarah gave recommendations for the direction of this position, which includes regular trainings with a team of trainers. At this time, Sarah believes it is more important for the committee to work on other areas such as administration, policy, and better communication with the Regional body. She will be available to assist in guidance but will step aside for the time being.

Thank you to each of the areas for your enthusiasm and support as we undertook this exciting project. We were the first in the World to create an extensive public speaking training. It has helped further our message to the public and has been a stepping stone for PR development for many regions around the world.

### **f. Events Coordinator-Bridget V**

Bridget reported that NERNA PR gave a presentation for CASA in Brookline on 10/29.

At the New England Association of Drug Court Professionals conference on 11/17, NERNA PR ran a meeting in the morning but were unable to host a booth due to lack of funding.

For any literature/displays for upcoming events please e-mail Bridget at [prevents@newenglandna.org](mailto:prevents@newenglandna.org)

### III. Area Reports:

#### a. Cape Cod

Cape Cod Area participated in the Canton Health Fair on 10/22.

#### b. Central MA

Mike reported they are doing a bi-weekly flyer-hanging day. CMA held presentations at the Care Inc Program, and at Taravista detox in Ayer.

#### c. Free Spirit

Free Spirit and Greater Providence Areas are working on an H&I and PR learning day at the beginning of next year. They are also planning a flyer-hanging day in towns that do not have NA meetings.

#### d. Metro West

MWPR members attended hosted a booth at the Southbridge Community Awareness Fair on 11/16/16 per a NERNA PR request. There were 20 people in attendance and Metro West received interest in presentations from three parties.

On 12/1/16, Metro West gave PR presentation for UMass Boston Abnormal Psychology Class. This is their second time at UMass, using three speakers & two trained presenters. There were roughly 50 people in attendance and Metro West got great reviews on the feedback surveys, with good ideas on areas to improve. They were asked back next semester, as well as referred to another professor of mental health at UMass.

Metro West is looking into rekindling a professional relationship with the First Baptist Church of Cambridge at 5 Magazine St. in Central Square, Cambridge. Metro West is looking into PSA's on the MBTA. Chris reported they have distributed Literature Rack Donation introductory guide & FAQ's to GSR's to bring back to groups.

#### e. NEMA

Taylor reported that they have done three presentations for the Methuen Police Department and have been able to speak to everyone on their staff.

NEMA is also starting a literature rack project.

#### f. South Shore

Andrew attended the WSLD XXX in San Diego and will present his report at the next region. He reported they have over 30 racks out in their local community.

They held the following events since last region:

-Display Table at Quincy College Substance Abuse Symposium on 10/20

-Display Table at Canton Town Health Fair on 10/23

-Learn to Cope Brockton PR presentation on 11/7

-Learn to Cope Hanover PR presentation on 11/10

-Display Table at a Substance Abuse panel at QHS on 11/17

SSA will be having a PR/H&I learning day from 12-4pm on Dec. 17

<https://www.nerna.org/events/south-shore/hi-public-relations-learning-day-ssa>

The SSA PR Chair position is now vacant.

#### g. No report: Boston, Greater Providence, Greater Worcester, Martha's Vineyard, Nantucket, Pioneer Valley, SEMA, Western Mass

### IV. Old Business:

#### a. Last Region

All NERNA PR motions for the previous two RSCs have been rejected. Bill, the NERNA RSC Chair, addressed the PR committee. He first noted that the RSC has been under prudent reserve and so almost no motions were going to get passed. Beyond the budgeting issue, RCMs felt that the PR body had been vague with the communication and intent regarding money motions. We discussed ways to improve our standing with the RSC and how the RSC could better support PR.

**b. Ad Hoc for Policy and Planning Basics Recommendations**

Tomi will take over as the Ad Hoc chair. The first meeting will be on January 14<sup>th</sup>. Location TBD

**c. Phone Line Ad Hoc**

**Overview:** This committee was started in April of this year to research & propose a helpline system that is more caller friendly, easy for NA to maintain on its own, and less expensive. The current system, which is functioning as designed, has remained relatively unchanged since its inception 15 years ago. PR has more recently recognized it as generally difficult and frustrating for the callers, and outdated in its mode. Currently the caller chooses from a menu of areas and days of week leading to a long pre-recorded meetings message or, another list of multiple options including various message boxes for recorded info or a return call. The Helpline envisioned by the committee offers a very simple menu connecting the caller directly with a trained NA volunteer who can provide meeting locations along with other requested assistance and information. We feel that this style is completely feasible for us. Steadily decreasing popularity of voice telephone usage is being replaced with online, text and smart-phone technologies, the results of which we have been seeing over the years in our call volume declines.

**Stats:** 15 years of stats have been tabulated, reviewed and presented in previous reports. 80% call drop since the first few years of operation; originally ~1300 calls per month now at 238 average. 150 calls for meetings.

**Features:** The proposed system is called “Virtual Office Cloud Phone”, is versatile and has the following features:

- Fully maintainable via website; Administrative security features
- record our own greetings; Msg. notification with audio file attached
- Select # of rings; simultaneous or ordered call-forwarding feature
- Automatic shift rollover; Up to 28 weekly shifts
- Automatic ‘rollover’ to back-up call groups
- unlimited # of volunteers; Non-live transfer (Helpline call prompt for volunteer)
- detailed call reports; Msg. notification via text or email; ability to block a number

**Cost:** The proposed system cost would drop our current cost by about \$135 due to a lower monthly fee from our system provider, and no longer needing to use an intermediate toll-free provider. Currently the Areas pay \$460- \$500 per month all-inclusive.

**Volunteers:** Based on call reports, the overall call count is at 8 call per day total average. Therefore, although a large volunteer force is desirable, a squad of 10-20 could easily manage. Currently we have 9 volunteers. The new system would allow an unlimited number of volunteers from anywhere in the Region. They would need to meet requirements including initial and periodic training sessions. A draft training booklet is already on file. Training settings include in person, over the phone, group, and/ or individual.

**Shifts:** The weekly schedule can be established that works for us. A volunteer would cover 1 shift per week, or more if desired. Suggestions for shift length are anywhere between 6 hours up to a full day.

**Call-routing:** ‘Call-groups’ would be created with multiple volunteers each. A group would be assigned to 1 shift per week. All phones in the group would ring simultaneously, and the first one to answer would get the call. If no on answers in that call-group, the caller would automatically be routed to a ‘rollover’ call-group. The caller would also initially be given an option to leave a message for a return call later.

David D.

**V. New Business:**

**a. Open Positions:**

- Bridget was unanimously elected as NERNA PR Vice-Chair.
- David was unanimously elected as NERNA PR Phone Line Coordinator.
- Ed A was unanimously elected as the Professional Call-Back
- Training Coordinator, Events Coordinator are now vacant

**b. Motions & Literature Orders:**

1. (Sarah O) Money motion requesting reimbursement for travel expenses
2. (Bob) Motion to being using Guiding Principles, the NA traditions book, to guide discussion at the beginning of the PR subcommittee
3. (Bob) Money motion for \$184 for literature at the Harvard Health Fair.

**c. PR Training Dates:** there will be no more training until we have new Training Coordinator

**d. Upcoming events:**

- Harvard Health Fair: 2<sup>nd</sup> week in March

**VI. New Business Open Forum:**

David requested to change the position for Phone Line Coordinator to Phone Line Chair.

RD-

Greetings and thank you to the Metro-West area for hosting. I apologize for not being in attendance yesterday due to a work scheduling conflict. Since the October RSC, there has been one event attended by the delegate. In October I traveled to Stroudsburg, PA to attend the NEZF. My report contains the information from that function as well as the schedule of upcoming events for the delegate team ([Appendix B, page 17-18](#)). We will be hosting the next NEZF, April 21-23, 2017 at the Sturbridge Host Hotel in Sturbridge, MA. We are hoping for a strong turnout from the local fellowship and will be reaching out to this body for suggestions and support.

Upcoming Events:

- December 18<sup>th</sup>, 2016 - Virtual Meeting
- February 11<sup>th</sup> and 12<sup>th</sup>, 2017 - NERSC at Free Spirit
- February 19<sup>th</sup>, 2017 - Virtual Meeting
- March 3<sup>rd</sup> through the 5<sup>th</sup>, 2017 - NERC XVII
- March 23<sup>rd</sup> through the 26<sup>th</sup>, 2017 - FRSSNA (Florida Regional Service Symposium of Narcotics Anonymous) - I/We will be proposing that FD send a representative to perhaps be funded through the RD/RDA set-aside
- April 15<sup>th</sup> and 16<sup>th</sup>, 2017 - NERSC at Martha's Vineyard
- April 21<sup>st</sup> through April 23<sup>rd</sup>, 2017 - NEZF (Sturbridge Host Hotel - there is also a \$60 bill for the website)

In Loving Service,  
Noel D.

RDA- Position vacant.

RMD- For report, see [Appendix C, page 19-20](#).

WEBSITE-

Thank you Metro West area for hosting. The website committee would like to remind the areas and addicts that the transfer of information between site hosts and updating to the nerna.org web address has been completed. The transfer incurred no cost to the region as the website was able to come facilitate the changeover among its then 4-member committee. \$4,000 has been returned to the NERSC and \$404.80 is being held to cover the upcoming expenses of malware and spy ware software for the server host which is incurred yearly in April ([Appendix D, page 21-22](#)).

I would like to bring to the attention of areas to please check and see that all information for your area is correct on the website. The meeting lists for the region is pulled directly from the data gathered on the website, if the websites data is not correct the printed meeting lists will also not be accurate. This information includes all meeting in the area, the mailing address for the area, any websites that the area may have, and any



pdfs that contain any area information that might be on the areas information page contained within nerna.org.

Additional please feel free to post any group anniversaries, area or group functions, or any NA activity to the website by creating an account through the login on the website or by emailing any information to info@newenglandna.org. For thanksgiving there were only 3 functions through the entire region posted, I truly hope the groups in this region had more functions available to those seeking them on the holidays. If this information is not provided to the website committee or groups and addicts do not post it to the website people will not be aware of events throughout the region.

Now that the website transfer is complete there is a web address, nercna.org, is available to the use of the convention committee as described last December when I became the website chair. As stated last December that the nercna.org website would not be ready in time for this current convention. Also at this time the website committee does not have a time frame when we would be able to or if we would be able to set up a website specifically for the convention. Although if a the website committee has the capability of setting up a website template for their use the fore mentioned address can be made available to them.

ISL,  
Ray L.

## BOD-

The board met yesterday with 7 board members in attendance.

It was determined that an official 93a (Consumer Protection Act) letter was not actually the proper vehicle for us to use to collect the remaining \$500 that is owed to the corporation. Upon discussion, the board decided to send a formal letter (certified/return receipt) requesting final payment from the individual.

Our treasurer has been working with an accountant and has completed tax forms for FY13/14/15. Yesterday we received a statement of overdue taxes from April 30, 2011 in the amount of \$2,958.12. I sent a copy of this notice to our treasurer to seek assistance from the accountant as to how to best handle this situation. Once all of our taxes are up to date we can begin the process of an expedited reinstatement of our tax exempt status.

We had a discussion about the storage facility and decided to support a motion today that will identify a new space to store our archives.

The committee looking at our bylaws and guidelines is looking for assistance and input on this project. Any interested members are encouraged to get in touch with Kevin H. who is coordinating this for the board.

The board reviewed and approved all the recommended vendors selected by the convention committee.

Our next board meeting will be held at 10am on Saturday, February 11<sup>th</sup> at the Free Spirit area. Location TBD.

In grateful service – Jim D. - BOD

## AREA REPORTS

### BOSTON-

Greetings New England Region! Thank you Metro West Area for hosting us! The Boston Area hosted last October and I returned \$102.00 to the RSC today. The BASC met twice since the last RSC meeting with an average of 17 GSR/Alternates present. Several successful large events have occurred in Boston since the last time we met here: Dorchester Young People's Group had and all day 5th Year Home Group Anniversary & Speaker Jam; and a Thanksgiving Marathon drew several hundred addicts. I am pleased to say that we will also be having a Holiday Marathon 12/24 7pm -12/25 7pm at Union United Methodist Church 485 Columbus Ave Boston, MA 02118 & there is currently discussion of a New Year's Marathon with details forthcoming on NERNA.org

The policy subcommittee has produced an amended policy, which is currently in the hands of the groups for revision and approval.

The H&I subcommittee has 8 open Commitments and has been the case for a while now we are in need of panel leaders and in particular women.

The PR subcommittee is meeting and beginning to grow in membership.

We have formed an audit ad hoc subcommittee to review the BASC accounts for the last three years as our bank balance indicates a larger amount of held funds than had been previously been reported. I am sitting on this ad hoc committee and we expect to be fully completed within the next few months.

We filled the assistant secretary position but I am still without an alternate RCM.

In Loving Service, James P. 617-314-4048 jgpbos@me.com

CAPE COD- No report submitted.

CENTRAL MASS-

Our RCM stepped down because of work conflicts and I am the new RCM for CMA.

We are working to figure out our yearly bills so we can set aside money for them.

We created a new position at Area called Phone Line person to help better serve our area, elections and voting to follow next month.

We raised the seed money for our Spur of the Moment campout \$500.00 to help with startup cost.

Our Narcathon hours this will be Xmas Eve from 11 am to 10 pm and Xmas Day from 11 am to 10 pm. New Year's Day from 11 am to 10 pm.

Central Worcester Area is having an event New Year's Eve from 3 pm to 1 am. Narcathon and event at Ascension Church 40 Vernon St. in Worcester, MA.

Together We Can, Mike C.

FREE SPIRIT- No report submitted.

GREATER PROVIDENCE-

Thanks very much to the Metro West Area for hosting this weekend.

The Greater Providence Area has met twice since our last regional meeting with 10 GSRs present. At our October meeting we held elections for executive positions and elected a secretary. We were unable to fill the Chair, Vice Chair, Treasurer and Alternate Treasurer positions. Our previous Chair and Treasurer expressed their willingness to stay in their positions until new trusted servants are elected. At our November meeting we held elections for subcommittee chairs and elected a literature chair and a phone line chair. Open subcommittee positions are Finance, Public Relations, H&I, Policy and Activities. Our Board of Directors currently has two open positions.

Our convention committee reports that the search for a hotel to host the 2018 convention continues. They are still in need of a treasurer, fundraising and entertainment chair as well as an arts and graphics chair. They currently have \$7,430.32 in their account. They will begin meeting monthly starting in January of 2017.

After all expenses were paid the greater Providence Area was operating at \$7,290.44 above prudent reserve. Two separate motions were made to fund flow \$2,000 to the New England Region and \$2,000 to the World Service Office. Lively debate followed each motion and both were ultimately defeated. Although the area was very appreciative of the regions timely response to the concern of financial reporting, they now are concerned about the amount of money being set aside for the Regional Delegate team. Our RD has expressed his willingness to come to the next GPA meeting and address these concerns.

Due to the holidays' this month no meeting space could be secured for a December meeting. Our next area meeting will be held on Sunday, January 22, 2017 at 3:30 PM at

249 Main Street Pawtucket, RI  
In grateful service,  
Jim D. and Melissa G. GPA RCM team

GREATER WORCESTER- No report submitted.

MARTHA'S VINEYARD-

Martha's Vineyard Area has met twice since last Regional Meeting.

all groups attendance has been great, we elected a new Literature chair Liz. Created a website committee with two addicts on it Patrick and Peter. Our area now has its own website at <http://www.mvana.org> its pretty sweet check it out. would love feedback from other areas. PR is still meeting regularly, and we will probably be forming a convention committee after the first of the year.

Happy Holidays!

In Loving Service,  
Patrick J, MVANA  
[pjaudiomy@gmail.com](mailto:pjaudiomy@gmail.com) 508-939-1663

METRO WEST- No report submitted.

NANTUCKET- No report.

NEMA-

NEMA has met twice since last RSC, things are going great, all service positions are filled, Subcommittees are doing well. An ADHOC was done and will meet again at our January ASC to try and take on an Adopt A Rack program in our area in cooperation of our Public Relations, H&I, ASC, And Home Group support. P.R. Is excited about this and we welcome input from anyone who is already doing this project. The adhoc will be the Last Sunday of January at 1 pm 33 spring St Lynn MA. Joe H.

PIONEER VALLEY-

The Pioneer Valley area has met twice since Region last met, the last being in November there were 9 groups present.

The PR subcommittee had a successful flyer hanging day with a lot of addict support. PR has been taking on a speaking commitment at the local recovery high school but is having a hard time finding volunteers to chair and speak due to scheduling. More flyer hanging days to come.

H&I is still in dire need of support. They are having a hard time filling commitments and having to drop certain ones. Addict support is scarce in that aspect despite committee members making announcements at every meeting they attend.

We had a Narcathon for the Thanksgiving holiday which went very well.

Open Positions: Alternate RCM, Policy chair, Fellowship outreach/development

In Service,  
Jake

SEMA-

Good morning my name is Dyan and I am an addict. Our area has met twice since last region in October. Our average group attendance is 25 and we are currently working above prudent reserve. Our area has recently invested in a outlook account that every chair has been given a email to utilize with access to word excel and other programs outlooks has. Emails given to each chair are going to be used by each upcoming chair at the time one is voted in. H&I now has a new chair but now report has been submitted yet. PI held a

ration interview and flyer hanging days successfully in the past two months. At the time of report, they were planning to attend a provider to provider meeting with state representatives on November 28th. Outreach is doing well still holding their conference calls monthly, visiting meeting that have not been able to attend area and holding presentations with local treatment facilities. Policy reports they are hoping to complete a revised copy of policy that reflect how area conducts business currently as a whole. Literature Development reports all is well currently working on newsletter and waiting for news along the lines of the mental health literature that is coming out. Activities reports all is well with multiple events coming up for the holiday. They held the Thanksgiving marathons and are working on holiday and New Year's events which come later in report. Convention committee reports you may start booking rooms November 15th using the SEMACNA 6 code. They report all subcommittees need help. Campout has the weekends booked for Labor Day and will be holding their first fundraiser January 14th 228 North Main St. Fall River ma. SIS reports all committee chair positions were filled at their last committee meeting. The retreat will be held September 22, 23 and 24th. Our next GSU we plan to discuss social media and use regarding our area. New meeting NA in NA that meets Thursday's at 7 pm 20 Hoppin Hill Ave North Attleboro MA. SNL New Year's event December 31st 630 to 1215am free event 11 Anderson way Dartmouth ma. Next ASC is December 18th 1215 UMASS Dartmouth.

## SOUTH SHORE-

Hi everyone! I am an addict and my name is Brian.

The SSA currently has 46 meetings in 18 different towns. Our ASC has met twice since our last RSC meeting. In November there were 17 GSRs present, and in December there were 20 GSRs present. November group donations totaled \$724, in December they totaled \$726.25. After all of our expenditures we have a balance of \$487.56 above prudent reserve. We have a donation to region for \$54.17. We had our elections and all positions were filled besides: Assistant Secretary, Web Page Contact, Activities Chair and PR Chair.

**Area Events-** Our 1st Thanksgiving Day marathon was successful and about 10 addicts attended.

December 17th we are having an H&I/PR learning day from 12-4 pm, as well as celebrating the 31st anniversary of the SSA from 4-7 pm at 639 High Street Hanson, MA.

Our Christmas Marathon will be from 6 pm December 24th to 6 pm December 25th at 900 Main Street in Brockton, MA.

**H&I-** meets prior to our ASC at 12:30pm and has 28 commitments in 16 facilities with 1 open commitment.

We are still looking for support in the correctional facilities. There were 12 and then 15 voting members in attendance. We held elections and all positions were filled. We set 2 ad-hoc's in motion. One for a policy over-haul and the other to start an orientation process for new panel leaders.

**PR-** has been having 3-5 members in attendance and meets at 1pm prior to our ASC. We have 25 display racks all over the SSA. We have developed a PowerPoint presentation, and are discussing using it during our "Training #1" at the learning day Dec. 17th.

All PR positions are currently open.

**Activities-** is preparing for the SSA's 31<sup>st</sup> anniversary which will take place following the area's H&I/PR Learning Day December 17<sup>th</sup> at 639 High Street Hanson.

**(Outreach** has nothing to report.)

**Policy** is a committee of 1 and is in need of support. It meets prior to our ASC at 1pm.

**Group Concerns/Open Forum** – It was brought up to have an executive committee meeting prior to our ASC to open the lines of communication as there had been some issues with double booking events and minor things that could have been prevented.

\*\*At our November ASC we had a motion that went back to groups to instead of send our bi-monthly donation here, to the New England Region Service Committee, as the South Shore normally does, to instead make that donation to NAWs. The motion was voted on this month and failed but our area would still like clarity on financial matters, such as why we pay a separate insurance fee and why the fee doesn't come out of the money from the donation to region? A regional finance committee member was at our ASC meeting

and suggested having the regional finance committee come to an executive committee meeting, if that is to take place, and discuss financial matters as we haven't had our yearly bi-annual budget review.

\*\*There was a great deal of discussion and question about the New England Regional Convention's "fashion show" and "fashion show rehearsals". The NER website has rehearsals scheduled in Worcester from November to February. There were a variety of questions, what is the purpose of it? To what are the requirements to participate? Is it NA attire? Fashion designers? Are people being hired to walk the show? Does it involve NA members? Etc. There were also questions about the daily rehearsals.

#### **Area Motions:**

**Motion # 1.** Motion Presented by Tom (Treasurer) To hold nominations for sub-committee chairperson's positions in June of each year.

**Intent:** To align our sub-committees with the NERSC (Region) Passed

**Motion # 2:** Motion presented By Tom (Treasurer) To amend ART IX. Financial and accounting matters. Contributions to NERSC of the policy to state: If there is more than \$970.00...The excess over \$970.00 shall constitute the ASC's bi-monthly donation to NAWS. If there is less than \$970.00...an amount equal to 10% of the ending balance shall constitute the ASC's bi-monthly donation to NAWS. (Instead of to NERSC).

**Intent:** To do our share as an area to help the still suffering addict and to pay for NA services directly to NAWS Tabled: 1-12-4 Failed: (Vote is not accurate)

#### **Regional Motion We Are Presenting:**

**Motion #3:** Motion Presented by Treasurer (Tom M) To direct our RCM/Alt RCM to bring a motion to the December NERSC that states: To dispose of Regional Meeting Directories (RMD'S) that are greater than two (2) months old.

**Intent:** So, areas, local groups and the public have access to the most current information

Passed: 11-0-0

In Loving and Grateful Service,

Becky C.

Brian C.

Sean B. (Helped Brian with Report)

## WESTERN MASS-

Western Mass Area

Thank you Metro West Area for hosting this weekend.

The Western Mass Area has met twice since our last regional meeting with 20/41 and 17/41 GSR's present, respectively.

Our ADHOC committees were pleased to report that the Thanksgiving marathon meeting in Greenfield and Springfield were a success, and there will be a Christmas marathon meeting:

Dec 24, 8:00 pm-Dec 25, 7:00 pm - Bethesda Church, 455 Island Pond Rd., Springfield, MA

There will also be New Year's marathon meetings:

Dec 31, 8:00 pm-Jan 1, 7:00 pm – Bethesda Church, 455 Island Pond Rd., Springfield, MA

Dec 31, 7:00 pm-Jan 1, 7:00 pm – 1 Osgood Street, Greenfield, MA

Our H & I chairperson reported that there were two H & I facility commitments that were completely open due to lack of support. The remaining commitments were approximately 70% filled.

Our area policy has recently been updated to incorporate any policy changes, and a copy of the updated policy will be forwarded to the regional policy chair.

We are pleased that as a result of our successful convention in August, we were able to re-establish our prudent reserve as well as provide additional support to various other levels in our area such as P.R., H&I and ADHOC. We have also fund flowed to regional \$1,806.30, the amount which exceeded our prudent reserve.

Current open positions:

Area - Activities Chairperson  
2018 Convention Treasurer  
2018 Convention Secretary  
2018 Convention Registration

In Loving Service:  
Susan RCM-A

## OLD BUSINESS

OCTOBER 2016 MINUTES- Accepted.

## NEW BUSINESS

*Set Quorum: Voting RCMs: 10 Simple Majority: 6 2/3: 7*

### MONEY MOTION # 1

Presented by: Public Relations

Motion: Reimburse Sarah O., the PR Training Coordinator for travel expenses (\$23.00 for gas and \$6.00 for tolls) to Palmer, MA for Pioneer Valley Public Speaking Training #2 and travel expenses (\$30.00 for gas) to Cotuit for the Cape Cod Public Speaking Training #2.

Amount: \$59.00; Make check payable to: Sarah O.

Intent: The intent of this motion is to train Public Relations Area Subcommittee members to learn the skills of public speaking in order to give a clear, professional message of NA to professionals. This motion is in line with the budget that was submitted in April 2016.

PASSED                      IN FAVOR: 10                      OPPOSED: 0                      ABSTAINED: 0

### MONEY MOTION # 2

Presented by: Public Relations

Motion: To place a literature order in the amount of \$184.80 including shipping to replenish our supply of IPs to specifically ensure that the Committee will be prepared for the Harvard Health Fair which PR attends every year.

Amount: \$184.80; Make check payable to: NAWS

Intent: This motion is presented to further the message of NA. The literature is used primarily to supply the Harvard Health Fair in March of 2017 which is well attended by doctors, treatment providers, and psychiatrists in the addiction field, many of whom we have already developed relationships with through attending this event. This is one of PRs biggest events of the year and this motion will ensure our preparedness for this event.

PASSED                      IN FAVOR: 10                      OPPOSED: 0                      ABSTAINED: 0

### NON-MONEY MOTION # 1

Presented by: South Shore Area

Motion: To dispose of Regional Meeting Directories (RMDs) that are greater than 2 months old.

Intent: So areas, local groups and the public have access to the most current information.

REFERRED TO COMMITTEE (RMD)

➔ **Reset Quorum:**    *Voting RCMs: 11    Simple Majority: 6    2/3: 8*

### NON-MONEY MOTION #2

Presented by: Fellowship Development    Seconded by: Michelle M.

Motion: To hold back \$600.00 from fund flow to NAWS.

Intent: To have money available in February in case the RSC choses to allow Fellowship Development to attend Florida Regional Service Symposium.

PASSED                      IN FAVOR: 9                      OPPOSED: 2                      ABSTAINED: 0

## ELECTIONS

ASSISTANT SECRETARY POSITION VACANT, BRING BACK TO GROUPS!

ACTIVITIES CHAIRPERSON POSITION VACANT, BRING BACK TO GROUPS!

FELLOWSHIP DEVELOPMENT CHAIRPERSON POSITION VACANT, BRING BACK TO GROUPS!

LITERATURE CHAIRPERSON POSITION VACANT, BRING BACK TO GROUPS!

RDA POSITION VACANT, BRING BACK TO GROUPS!

James P. was nominated for RDA; due to confusion about the vacancy of this position, the nomination was tabled.

<b>NERSC meeting date</b>	12/11/16	<b>Bank Balance as of 11/30/16</b>	\$10,831.25		
<b>Set Asides</b>	<b>Amount</b>	<b>Customary Expenses</b>	<b>Amount</b>	<b>To deposit</b>	<b>Amount</b>
Prudent Reserve (set at \$3,152.35) (\$355.32 transfer)	\$3,152.35	bank charges	\$6	Group and Area donations	\$3,897.09
RD/RDA set aside (\$792.50 transfer)	\$6,087.96	NERSC Hosting	\$600	Insurance Payments	
Insurance set aside (\$761 transfer)	\$2,737.50	Storage		RMD Sales	\$788.99
Unfunded Trusted Servant set aside (\$104.54)	\$500	RMD Printing & postage	\$687.35	Miscellaneous	\$4,179.29
Website set aside		PO Box			
		Sales Tax	\$35.63		
		secretary printing	8.18		
<b>Total of set asides</b>	<b>\$9,325.46</b>	<b>Total Cust. Expenses</b>	<b>\$1,337.16</b>	<b>Total deposits</b>	<b>\$8,865.37</b>
<b>Opening General Fund Balance</b>	\$5,514.85				
<b>Opening Prudent Reserve</b>	\$3,152.35				
<b>Money Motion # - made by</b>	<b>Pay from account</b>	<b>Description</b>	<b>Amount</b>	<b>Vote count - Y/N/A</b>	<b>Result</b>
1 - PR	General	Travel for PR training coordinator	\$59.00		approved
2 - PR	General	Restock lit for Harvard health fair	\$184.80		approved
3 - Fellowship development	General	HOLD for possible travel	\$600.00		approved
4 -					
5 -					
6 -					
7 -					
8 -					
9 -					
10 -					
11 -					
12 -					
13 -					
14 -					
15 -					
<b>Total RD/RDA Motions</b>	\$0.00	<b>Passed RD/RDA Motions</b>			
<b>Total Unfunded Travel Motions</b>	\$0.00	<b>Passed Unfunded Travel Motions</b>		Closing Prudent Res.	\$3,152.35
<b>Total Website Set Aside Motions</b>	0	<b>Passed Website Set Aside Motions</b>	0	Closing Gen Fund	\$600.00
<b>Total General Fund Money Motions</b>	\$843.80	<b>Passed General Fund Motions</b>	\$843.80	NAWS Donation	\$4,671.05



Friday - October 21, 2016

- Opened with a moment of silence followed by the Serenity prayer.
- Reading of the 12 Traditions, the 12 Concepts, the NEZF history (needs to be updated), and “A Vision for NA Service”.
- Introductions - there were delegates, funded and unfunded trusted servants, a member of the World Board, and interested members.
- The Web Servant went over the ground rules.
- Overview of the agenda and housekeeping issues from the host region.
- Regional Reports ABCD - Teri RD, Connecticut - Troy RD, Eastern NY - Absent, Greater NY - Bob RD, Mid-Atlantic - Kathy RD, New England - Noel RD, New Jersey - Jason RD, Northern New England - Steve RD, Northern New Jersey - Barry RDA, Northern New York - Dennis RD, Tri-State - Adam RD, Western New York - Jim RD

Concerns raised in Regional Reports:

- There were no concerns
- Questions Session (for regional reports)
  - Vice-chair called for questions after each report.

Website Report

- A schedule for all of the RSCs is posted on the website.
- We have not yet received a bill (\$60 for each of the hosting regions - what about during a conference year when only one region hosts?)

PR Resource Coordinator

- There is a secret NEZF PR Facebook group (secret) and the web servant is the admin.
- Should this position continue to exist and if so, what should it look like?
- Do we want to start doing project based work around PR and other issues?
- Kathleen will contact PR contacts in each region to ask for resources for the web site.

H & I Resource Coordinator

- Adhoc chair stepped away and there has been nothing done since MARLCNA

NEZF Survey

- Five RDs shared an overview of the results from the survey. But there is confusion as to what we can do with the information.
- Are we discussing the role of zones in our regions?
- We have no consensus on how to gather the conscious of those we serve.
- Are we getting bogged down to the point of being unable to move forward?
- If we are going to move forward, what method should we use? Straw poll? CBDM?

Discussion

- PR and H&I resources will be added to new business on Sunday.



### Saturday - April 26, 2015 - NEZF Mini-Service Symposium

- Attended the JFT morning meeting

#### H&I Best Practices

- Three speakers shared their experience with H&I and some best practices
- Facility commitments and sponsorship behind the walls
- Respect the guidelines of the facility or institution
- H&I Handbook and H&I Basics
- Mock presentation
- H&I Orientation Packet
- Don't fall victim to the "warm body" syndrome
- Mentor ship for speakers and panel leaders

#### PR Best Practices

- PR Handbook and PR Basics
- Relationship building with the community
- Using email as a primary vehicle
- Compile a list of relevant organizations

### Sunday - October 23, 2016

- Elections
  - Chair: Noel D - NE
  - Vice Chair: Adam H. - CT
  - Secretary: Janna T- Unfunded
  - WebServant: Nancy C. - NJ
- Proposals
  - To consider documenting the use of "Consensus Based Decision Making" in then NEZF guidelines
  - To consider scheduling 10 virtual meeting each year to help ensure the continuity of our mission/purpose
  - To update the NEZF guidelines to ensure they reflect current NEZF practices
  - To consider dedicating one of the NEZF's semi-annual meetings for a "Zonal Forum Workshop" on the future of the zone
    - ◆ All of the above were withdrawn due to strong objection to their being presented late
- Prioritizing of Projects and Proposals
  - PR / H&I resource list - needs to be fleshed out. What will it look like, where will it be hosted, etc.

**Regional Meeting Directories Report**

December 10, 2016

Beginning Inventory			
Plus October 2016 Printing	8,000		
Total available for sales	16,000	<b>Assets</b>	
Sold to areas, groups & individuals	-6,100	\$ 610.00	
Sold to Regional Committees	-1250	\$ 125.00	
Sold to outside vendors	-100	\$ 10.00	
Total Sales this period	-7,450	\$ 745.00	
Remaining Inventory	8,550		
Inventory for Sale Today	8,550		
Plus sales tax collected		\$ 35.75	
Plus Shipping & Handling		\$ 8.28	
Assets Total (Deposit)		\$ 789.03	
Seed Money for Printing		\$ -	
Total Assets - Deposit		\$ 789.03	
		<b>Expenses</b>	
Printing 8000 RMDs (April)		\$ (680.00)	
Sales Tax		\$ (35.75)	
Postage		\$ (7.35)	
Supplies		\$ -	
Less Total Expenses		\$ (723.10)	\$ (723.10)
Gross Profit or (Loss)		\$ 65.93	
Less Seed Money		\$ -	
Net Profit or (Loss) this period		\$ 65.93	

We have the remaining December 2016 printing available for sales today. We also have 750 of the October printing available .  
 To make updates, remove a meeting or add a meeting to the directory: Go to the website (NERNA.org) and register.  
 Check all meeting info on the website by clicking on the meeting day, then make your changes.  
 Changes should appear on the web site within a few days and will appear in the next printing of the RMD.  
 I will be asking for the customary expense of \$680 for the next printing of 8000 directories.

We sell meeting directories in quantities of 50; check table below for quantities costs.								
RMD's	COST	TAX	TOTAL		RMD's	COST	TAX	TOTAL
50	\$5.00	\$0.32	\$5.32		550	\$55.00	\$3.44	\$58.44
100	\$10.00	\$0.63	\$10.63		600	\$60.00	\$3.75	\$63.75
150	\$15.00	\$0.94	\$15.94		650	\$65.00	\$4.07	\$69.07
200	\$20.00	\$1.25	\$21.25		700	\$70.00	\$4.38	\$74.38
250	\$25.00	\$1.57	\$26.57		750	\$75.00	\$4.69	\$79.69
300	\$30.00	\$1.88	\$31.88		800	\$80.00	\$5.00	\$85.00
350	\$35.00	\$2.19	\$37.19		850	\$85.00	\$5.32	\$90.32
400	\$40.00	\$2.50	\$42.50		900	\$90.00	\$5.63	\$95.63
450	\$45.00	\$2.82	\$47.82		950	\$95.00	\$5.94	\$100.94
500	\$50.00	\$3.13	\$53.13		1000	\$100.00	\$6.25	\$106.25

**Committee Members**

<b><u>Chairperson</u></b>	Kevin	(6508) 323-1456
<b><u>Meeting Update Coordinator</u></b>	Dianne M	<a href="mailto:info@nerna.org">info@nerna.org</a>
<b><u>Printing Coordinator</u></b>	David L	617-484-8198 ( <a href="mailto:dalgraphics@rcn.net">dalgraphics@rcn.net</a> )
<b><u>Sales/Treasurer</u></b>	Christopher M	617-620-2887 ( <a href="mailto:leadhead84@aol.com">leadhead84@aol.com</a> )
<b><u>Outside sales to professionals</u></b>	Dianne M	1-866-624-3578 ( <a href="#">Literature menu</a> )

New England Regional Phoneline Committee  
Treasurers Report

December 10, 2016

<b>Beginning Balance</b>	<b>\$ 1,221.99</b>
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<b>Assets-Payments Received From Areas</b>			
<b>Area Payment</b>	<b>Date</b>	<b>Check #</b>	<b>Amount</b>
Free Spirit	9/18/16	2102	\$ 38.18
Pioneer Valley		1946	\$ 17.16
Southeast Mass		1696	\$ 140.19
Southeast Mass		1703	\$ 101.33
South Shore		249	\$ 119.95
Cape Cod		4144	\$ 95.53
Central Mass		1865	\$ 654.76
Western Mass		1430	\$ 72.11
<b>Deposit Total</b>			<b>\$ 1,239.21</b>

<b>Area Payment</b>	<b>Date</b>	<b>Check #</b>	<b>Amount</b>
NERSC Santander	12/6/16	2352	\$ 635.57
Central Mass	11/7/16	4153	\$ 65.00
Greater Providence	11/27/16	2668	\$ 91.37
Free Spirit	10/16/16	2108	\$ 24.66
Metro West	11/29/16	5123	\$ 61.53
Nantucket	9/6/16	1099	\$ 13.22
Nantucket	11/8/16	1102	\$ 9.21
Northeast Mass	9/25/16	1857	\$ 77.79
Northeast Mass	10/30/16	1868	\$ 108.29
Northeast Mass	11/27/16	1876	\$ 80.03
<b>Deposit Total</b>			<b>\$ 1,166.67</b>
<b>Total Deposits</b>			<b>\$ 2,405.88</b>
<b>Sub-Total</b>			<b>\$ 3,627.87</b>
<b>Minus Total Expenses</b>			<b>\$ (993.95)</b>
<b>TOTAL</b>			<b>\$ 2,633.92</b>

<b>Expenses</b>			
<b>Paid To</b>	<b>Date</b>	<b>Check #</b>	<b>Amount</b>
Citizens Bank	10/31/16	SVC	\$ 2.00
Century Link	11/8/16	1166	\$ 31.36
Diamond Voice	11/8/16	1167	\$ 234.36
Fair Point	11/8/16	1168	\$ 9.54
Verizon	11/8/16	1169	\$ 172.03
<b>November 2016 Bill to Areas</b>			<b>\$ 449.29</b>

<b>Paid To</b>	<b>Date</b>	<b>Check #</b>	<b>Amount</b>
Santander final service fees	12/6/16	SVC	\$ 45.00
Citizens Bank	11/30/16	SVC	\$ 2.00
Diamond Voice	12/6/16	1170	\$ 234.36
Century Link	12/6/16	1171	\$ 62.95
Fair Point	12/6/16	1172	\$ 9.54
verizon	12/6/16	1173	\$ 172.01
Christopher M 40 Stamps	12/6/16	1174	\$ 18.80
<b>December 2016 Bill to Areas</b>			<b>\$ 544.66</b>
<b>Total Expenses</b>			<b>\$ 993.95</b>

Account Detail:  
From: RIM - 82967

53-7098/2118 3424376  
12/10/2016

Pay to the order of: N.E.R.S.C

Amount: \$4,000.00

Pay: Four Thousand Dollars And Zero Cents

Memo:

 **countrybank**  
75 Main St, Ware, MA 01082-1350

**Cashiers Check**  
53-7098/2118

3424376  
12/10/2016

Pay to the order of: N.E.R.S.C

Amount: \$4,000.00

Pay: Four Thousand Dollars And Zero Cents

Memo:



⑈3424376⑈ ⑆211870980⑆ 000002185841⑈



For Business. For Living. For You.

75 Main Street, Ware, MA 01082-1350

Please keep this receipt for your records.

DEPOSITS MAY NOT BE AVAILABLE  
FOR IMMEDIATE WITHDRAWAL

12/10/2016 11:11 AM  
Withdrawal

Acct#	CK	*****1156
Tran Amt		\$4,003.00
Balance		\$404.80
Br#	34	
	Palmer Office	
Dr#	142	Seq# 45

Checks and other items received for deposit subject  
to the provisions of the Uniform Commercial Code  
or any applicable collection agreement

Visit us at [www.countrybank.com](http://www.countrybank.com) to learn more  
about our products and services